# **Medmate Clinic Adapter Installation Guide**

## **Complete Registration**

- 1. Please complete the below registration form to begin the formal process.
  - https://medmate.com.au/partner-clinic-registration/

## **Install Software**

- Medmate software connects your clinic to Radiology and Pathology providers.
- Medmate Service runs in the background at clinics as a Windows service.
- 2. Setup the Medmate software called "MedmateHost" on the practice database server.
- 3. You will require Windows administrator rights for the server to install the Medmate software.
- 4. Download Medmate software from:
  - https://medmate.com.au/app/SetupMedmateHost.exe
  - Note: You may receive a warning message. Please click allow.
- 5. Run SetupMedmateHost.exe as administrator.
- 6. Complete installing via the wizard.

### **Check Operations**

- Open Windows Task Manager and look in the Services area.
- Observe the Medmate software called Oridashi Auto Service Host service is running.

Name =	PTD	Description	Status	Group	-
Oridadhi Auto Service Host	26492	Oridashi Auto Service	Running	NA	
ose .		Office Source Engine	Stopped	N/A	
osppsvc .		Office Software Protec	Stopped	N/A	
p2pinave.		Peer Networking Identi	Stopped	LocalServic	
b Sbevc		Peer Networking Group	Stopped	LocalServic	
PcaSvc	1032	Program Compatibility	Running	LocalSyste	
PeerDatSvc		BranchCache	Stopped	PeerDat	
Perfi-lost		Performance Counter	Stopped	NA	
pla		Performance Logs & Al	Stopped	LocalServic	12
PlugPlay	904	Plug and Play	Running	DoomLaunch	
PNRPAutoReg		PNRP Machine Name P	Stopped	LocalServic	
PNRPave		Peer Name Resolution	Stopped	LocalServic	
PolicyAgent	8620	IPsec Policy Agent	Running	NetworkSer	
Pawer	904	Power	Running	DoonLaunch	
Profilive	1128	User Profile Service	Running	netsycs	
ProtectedStorage		Protected Storage	Stopped		

Notify Medmate of the new site for connection checks and further configuration of services.

### Support

Please contact <a href="mailto:support@medmate.com.au">support@medmate.com.au</a> if you require any assistance regarding the installation.

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